



Insurance/Fee Policies

Henry Vision Center takes pride in the superior service and patient care that we give to you, our patient. Your eye and visual health are our top priority. In an effort to avoid confusion regarding payment for our service, please review the following policies.

- **Payment/Co-payment is due at the time service is rendered.** We participate in numerous insurance plans. For some insurance plans we accept assignment of benefits but in all cases we require the guarantor, the person who is financially responsible, personally liable for all balances not covered by insurance. **While we will make every effort to verify and confirm your insurance benefits, it is your responsibility to understand the terms and conditions of your insurance plan.** Please understand; however, that you are still responsible for payment if the claim is denied or is not paid within 30 days of submission. For your convenience, our office accepts major credit cards, bank debit cards, personal checks with a valid ID, and cash. **Please be advised that all returned checks will have a \$25 return check fee applied.**
- **Please be aware** that some of the services provided may be non-covered services.
- **A deposit of at least 50% is due before any materials are ordered.** The remaining balance for the order is due when order is received. Materials that are not paid and picked up after 30 days from the date of purchased are returned, and **any money paid is non-refundable.**
- **Most frames and lenses are warranted for a full year after purchase. (Warranty does not apply to budget packages)** There is a \$25 service fee for frame or lens replacement during the warranty period.
- **ALL FEES ARE NON-REFUNDABLE.** Services and materials are tailored to fit the needs of each patient and cannot be re-sold; therefore, fees are not refunded.

Please sign below to indicate that you have read and understand the policies.

Parent/Guardian Signature

Date